Homeless COVID-19 Isolation and Recovery Centres – Assessment, Triage and Intake Procedural Flow - May 12, 2020

**WECHU**
- COVID +ve Result
- Exposure Through Contact Tracing
- Contact Individual/Shelter to Alert to Testing Results

**Shelter to Arrange Call with IRC**
- 519-999-4322 7 Days/Week
- M-F: 7:30am-4:30pm
- Sat/Sun: 9:00am – 4:30pm

**Shelter to Arrange Call with IRC Assessment and Triage**
- Daytime: 9:00 am-4:30pm - 519-999-4322
- After Hours: 4:30pm – 9:00 am - 519-791-2056

**Symptomatic Resident of Shelter/other Community Agency Requiring Isolation**

**COVID-19 Assessment Centre**
- Symptomatic and Requiring IRC

**Centre to Arrange Call with IRC Assessment and Triage**
- 519-999-4322 7 Days/Week
- M-F: 7:30am-4:30pm
- Sat/Sun: 9:00am – 4:30pm

**Hospital Inpatient**
- D/C from Inpatient for COVID-19 and still Requires isolation at IRC

**Hospital ED**
- Symptomatic and Requiring IRC

Call Nursing Staff
- 24/7 at IRC#2
- 519-791-2056

- IRC #2 Nursing Staff Complete Brief Telephone Assessment – Record Vitals by ER staff
- IRC #2 Swab by E.R.

**IRC Intake at #1 and #2**
- Packing, Transportation, Consent and Intake/Welcome at IRC Sites

**IRCID#2**
- Nurse to take/record vitals upon intake

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Nursing to alert WECHU

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**IRC Intake #2**
- Packing, Transportation, Consent and Intake/Welcome at IRC Sites

Full IRC#2 Intake by WCS next morning

**8:30am – 10:00 pm**
- IRC Assessment/Triage to Contact WCS <Lady’s Cell Phone>

**10:00pm – 8:30 am**
- Transport arranged by ER and brief intake completed at IRC #2

8:30 – 10:00 pm
- IRC Assessment/Triage to Contact WCS <Lady’s Cell Phone>

Full IRC#2 Intake by WCS next morning

**IRCID#2**
- Nurse to take/record vitals upon intake

Nursing to alert WECHU

**IRC Intake #2**
- Packing, Transportation, Consent and Intake/Welcome at IRC Sites